

## CUSTOMER SATISFACTION QUESTIONNAIRE

### Please let us know how we are doing

We would like to invite you to take a few minutes to answer some questions. Your response will greatly help us to continuously improve the quality of our services. Rest assured that all information you will send us will be treated as confidential. Thank you for your participation and feedback.

### How satisfied are you with the following?

Not at all satisfied									Extremely satisfied
1	2	3	4	5	6	7	8	9	10
Accessibility of our customer service for your inquiries									
						<input type="checkbox"/>			
Providing clear information on requirements									
						<input type="checkbox"/>			
Professional conduct of our staff									
						<input type="checkbox"/>			
Technical knowledge of our staff									
						<input type="checkbox"/>			
Timeliness of our response and delivery									
Value of the services you received for the money you spent									

### Is there anything we are missing in what we offer?

Not at all likely									Extremely likely
1	2	3	4	5	6	7	8	9	10
How likely are you to do business with Halal Asia Services LLP again?									
How likely are you to recommend Halal Asia Services LLP to a colleague or friend?									

### Please fill-in your contact details:

**Name:** \_\_\_\_\_ **Company:** \_\_\_\_\_  
**Contact no.:** \_\_\_\_\_ **Email address:** \_\_\_\_\_  
**Preferred time during which we can call you:**      AM                  PM  
**Form completion Date:** \_\_\_\_\_

Kindly email back the electronic copy of filled-up questionnaire to [contactus@halal-asia.com](mailto:contactus@halal-asia.com)

Or send print-out copy to:

**Halal Asia Services LLP**  
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[www.halal-asia.com](http://www.halal-asia.com)

**Thank you.**